What about Theme Support and Updates after your purchase

Pre-Sales Questions · https://mhthemes.com/support/knb/how-to-get-theme-support/

With over 600,000 theme downloads and customers in more than 110 countries around the world, MH Themes offers some of the most popular magazine themes for WordPress. In order to run a successful WordPress theme business, it's not only important to offer high-quality and reliable WordPress themes, but also excellent theme support to keep customer satisfaction on a high level. In this article, you'll learn more about the support options we offer to our customers.



Theme Support for WordPress Themes by MH Themes

If you have purchased premium WordPress themes by MH Themes, you have free theme updates and excellent theme support in german and english language through our professional helpdesk included.

The length of the included support period always depends on your chosen pricing plan and can be renewed at any time. Theme support through our helpdesk means:

- Support from Mon-Fri, 8:00 am until 8:00 pm CET
- Answers to questions regarding the installation and configuration of your theme
- Answers to question regarding included theme features, options and custom widgets
- Help in case of theme issues and misconfigurations
- Average response time: usually within a few minutes, max. 24 hours

In addition to the quick and helpful support by our support staff, we've also published several tutorials and articles with additional information about our WordPress themes or WordPress in general. You can find these resources in our support center.

What about Updates and Support after License Expiration?

After your license for updates and support has expired, you may, of course, keep using your themes without additional cost as there is no limitation to that. In case you want to receive updates and support after your support license has expired, you can renew this at any time with a 25% discount.

